



THE FIRST 90 DAYS: EFFICIENTLY ONBOARDING AND RETAINING NEW PARTICIPANTS

CareKinesis PACE Pharmacy is very pleased to be partnering with Altitude Edge to deliver a webinar series designed to benefit PACE Organizations. The second installment in the series explores the enrollment and onboarding of participants and examines best practice models currently used by existing PACE Organizations. In addition to Mandy Hurley and Sara Baughn, who co-presented the first program in the series, they will be joined by Carlos Perez, MSN, RN-BC, VP of Quality & Outcomes. Carlos joined CareKinesis in 2014 with nearly 5 years of PACE experience as Director of Nursing. In his role as VP of Quality and Outcomes, Carlos routinely shares his practical experience, as well as operational knowledge with partnering programs, helping to optimize efficiency and performance.

Learning Objectives:

- *Onboarding process: Creating a 3 month checklist to promote participant satisfaction*
- *Setting realistic expectations for enrollees*
- *Managing Risk*
- *Strengthening participant retention and reputation building*

*Please register by 10am, Thursday, Sept 8.
This webinar is free, and is brought to you by:*

[CareKinesis PACE Pharmacy](#) &
[Altitude Edge Consulting](#)

**THURSDAY
SEPTEMBER 8
3PM ET**

MANDY HURLEY
Marketing & Enrollment
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**INTENDED
AUDIENCES:**
Executive Directors,
COOs, Program Directors, &
Marketing/Enrollment
Directors

**[CLICK HERE TO
REGISTER!](#)**

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